

Welcome to Northwest Medical Center Oro Valley

We understand that visiting the hospital as a patient or with a loved one or friend can be a stressful experience.

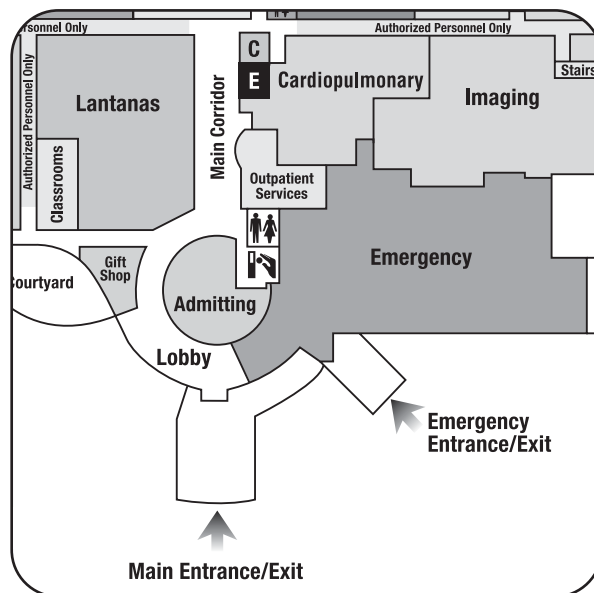
Here are some things you can expect while you are here.



Hospital Mission

To provide compassionate, customer focused care.

Helpful Maps



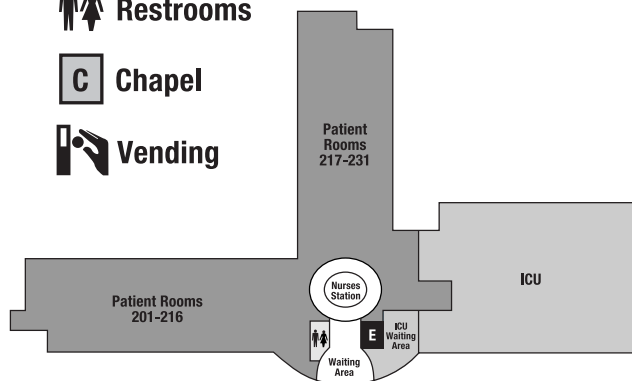
First Floor Close-up

E Elevators

Restrooms

C Chapel

Vending



Second Floor

Patient Information

 Northwest Medical Center
Oro Valley

1551 East Tangerine Road
Oro Valley, Arizona 85737 • 520-901-3500
nmcorovalley.com

Northwest Medical Center Oro Valley Patient Information



Your Health Care Team may include a physician, nurse (sapphire blue scrubs), and a patient care tech/nursing assistant (misty green scrubs). The doctor may order tests conducted by other specialists including a radiology tech, respiratory therapist or lab technician.



We want you to be comfortable while you are here. A staff member can turn on or off lights, provide a warm blanket, or call a chaplain. Please do not hesitate to ask us for anything.



Room service is available between 6 a.m. and 8 p.m. A staff member will explain how to order food.



Patient and family can reach a nurse anytime by using the nurse call button. Nurses may not be at the nurses' station — they may be in the rooms taking care of you and other patients.



Having visitors encourages the speed of healing and provides a therapeutic environment. We encourage family visits during visitor hours which are 8 a.m. until 8 p.m. Please, no visitors under the age of 12. Exceptions may be made by the patient's nurse for children or grandchildren under the age of 12 between 5 p.m. and 7 p.m. Children younger than 12 will wait in the first floor lobby with an adult when they are not in the patient's room. Our facility is secure and to maintain that security, visitors must exit on time. The main doors will be secured between 8 p.m. and 6 a.m.



Our goal is to provide you with personalized care. The phone number for your room is printed on the message board in your room and on the telephone. We have a variety of services available to you including a cosmetologist on Wednesdays and chaplain service. Please just let us know what you need.



Please leave or send any valuables home with a family member.



Family members may visit our restaurant called Lantanas, the chapel, the gift shop or coffee bar. TVs are available in the waiting rooms.



Your discharge will be carefully planned. We will assist in coordinating necessary services and will provide you the information that you need to successfully recover after you leave the hospital.



Once your physician has discharged you, you must be out of your room within 90 minutes. If you need assistance with transportation, please let us know as soon as possible.



The last step in your stay is to check out and complete all paperwork.



Please ask any member of our team questions or for anything you need during your stay. Our mission is to provide you compassionate, customer-focused care.